



Fax

www.prestigehealthchoice.com

To: Our Valued Providers

Date: November 10, 2020

Subject: Change of Prior Authorization Requirements for Certain Procedure Codes and New Prior Authorization Lookup Tool on Prestige Website

Effective **January 1, 2021**, Prestige Health Choice (Prestige) will **remove the prior authorization requirement** for a specific set of procedure codes and lowered the age range of the prior authorization requirement for certain chiropractic and acupuncture codes. Prestige is aware of the time spent on administrative tasks and the growing industry need to reduce costs and save time. By removing what doesn't add value to make room for what does, we hope to enable you to spend less time on administrative duties.

Service categories impacted by the removal of prior authorization requirements include several durable medical equipment (DME) codes, circumcision codes, and several pain management codes. Beginning January 1, 2021, Prestige will offer the **Prior Authorization Lookup tool**. This new, user-friendly resource allows you to enter a CPT or a HCPCS code to verify the prior authorization requirements in real time, before the delivery of service. The tool is designed to be easy to use and offers general information on preauthorization for outpatient services performed by a participating provider. After January 1, 2021, please try the Prior Authorization Lookup tool on our website: www.prestigehealthchoice.com > **provider > resources** to view all CPT and HCPCS codes and prior authorization requirements.

Just a reminder to continue to follow current prior authorization guidelines for all procedure codes that do require prior authorization. While prior authorization requests **cannot** be submitted through the Lookup tool, you can submit your requests electronically via Availity. Through your single login to Availity, you can request prior authorization and view authorization history. If you are not already an Availity user, visit <https://www.availity.com/provider-portal-registration> to sign up.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-800-617-5727**. If you have questions related to a procedure code or prior authorization, please call **1-855-371-8074**.

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