

**To: Our Valued Providers**

**Date: February 20, 2023**

**Subject: Outreach to Providers**

AmeriHealth Caritas Florida is pleased to announce our collaboration with Andros, a Credentialing Verification Organization, to provide credentialing services to our providers.

**Effective March 1, 2023**, new providers to AmeriHealth Caritas Florida may be receiving correspondence from Andros outreaching for information required to complete the credentialing process. No action is needed at this time, however, should you receive a request from Andros for your AmeriHealth Caritas Florida credentialing, please email the requested information to [support@andro.com](mailto:support@andro.com).

If you have any questions concerning the request received from Andros, you can contact them at 866-688-8881 ext. 2; Monday - Friday 9:00 a.m. and 6:00 p.m. ET.

If you have questions about this notification, please call AmeriHealth Caritas Florida Provider Services at **1-800-617-5727**.

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