



**Fax**

[www.prestigehealthchoice.com](http://www.prestigehealthchoice.com)

**To: Prestige Health Choice Participating Providers**

**Date: January 29, 2020**

**Subject: Change for Member Non-emergency Transportation Provider to MTM**

We would like to let you know about an important change to our network of providers. Effective April 1, 2020, Medical Transportation Management (MTM) will become our new member non-emergency transportation provider.

For more than 20 years, MTM has partnered with clients to develop innovative solutions for accessing healthcare, promoting independence, and connecting community resources. To learn more about MTM please visit [www.mtm-inc.net](http://www.mtm-inc.net).

If you have any questions about the transition, please contact Prestige Health Choice Provider Services at **1-800-617-5727**. The change in transportation provider will have **no impact on the member** for scheduling non-emergency transportation. *If a member has already scheduled transportation for a future appointment, they will not need to call us again.* If your Prestige Health Choice patients have questions about their non-emergency transportation benefit, please have them call Prestige Transportation Services at **1-855-371-3968**.

We value your role as a network provider. Thank you for your continued service to our members.

Sincerely,

Prestige Health Choice Provider Network Management

[www.prestigehealthchoice.com](http://www.prestigehealthchoice.com)

11631 Kew Gardens Ave., Ste. 200, Palm Beach Gardens, FL 33410

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