

To: AmeriHealth Caritas Providers

Date: April 27, 2022

Subject: Change in Radiology Utilization Management effective June 1, 2022

We value your role as a network provider. Thank you for your continued service to your patients, our members. We would like to let you know about an important change to our network of providers. Effective June 1, 2022, National Imaging Associates, Inc. (NIA) will become our new member radiology utilization management vendor. NIA provides utilization management services for advanced imaging, cardiac, radiation oncology, pain management, musculoskeletal, and physical medicine services for 85 health plans for over 33 million lives nationally.

If you have any questions about the transition, please contact AmeriHealth Caritas Florida Provider Services at **1-800-617-5727**. The change in utilization management for advanced imaging services will have no impact on the member. If your AmeriHealth Caritas Florida patients have questions about their radiology benefit, please have them call Member Services at **1-855-355-9800** (TTY 1-855-358-5856).

AmeriHealth Caritas Florida and NIA welcome providers to attend an upcoming provider education webinar on the NIA Medical Specialty Solutions Program prior authorization process. There will be several one-hour long webinar sessions that will take place on the following dates.

- Tuesday, May 10, 2022 8:00 AM EST
- Thursday, May 12, 2022 12:00 PM EST
- Tuesday, May 17, 2022 12:00PM EST
- Thursday, May 19, 2022 8:00AM EST

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You will only need to attend one of these educational sessions, please RSVP on our provider page, training and education section of our website at www.amerihealthcaritasfl.com for registration links and call in access instructions.

Our goal is to keep you informed of the most important provider news and alerts.

Sign up today for Network News, our new environmentally friendly, no-cost email service for AmeriHealth Caritas Florida providers and administrative support teams.

Network News will replace

fax communications, which will be phased out by July 1, 2022.

Signing up is easy, go to the provider homepage of our website, www.amerihealthcaritasfl.com.