



To: Our Valued Providers

Date: May 26, 2021

Subject: Reminder: Prestige Health Choice Rebranding to AmeriHealth

Caritas Florida

A reminder that on **July 1, 2021**, we are changing our name from **Prestige Health Choice** to **AmeriHealth Caritas Florida**. This change will show our long-standing affiliation with the AmeriHealth Caritas Family of Companies. Our members have also received notification of the change, and will be receiving updated member ID cards reflecting the AmeriHealth Caritas Florida name in June.

Although the name change is effective July 1, 2021, contracts with Florida True Health Inc. DBA Prestige Health Choice or its predecessor in interest, Prestige Health Choice LLC, will continue to be valid. We are only changing the legal name of Florida True Health Inc. to AmeriHealth Caritas Florida Inc. The names Florida True Health and Prestige Health Choice will no longer be in use. All Prestige Health Choice rights and obligations will continue under the new name AmeriHealth Caritas Florida Inc., including all Prestige Health Choice contracts with its network providers, subcontractors, and vendors. There is no action required on your part to update the current contract.

Important highlights:

- Members will be issued new ID cards that will have the AmeriHealth Caritas Florida name and logo.
- No change to Member ID numbers.
- No change to the Provider Services or Member Services phone number.
- No change to plan policy and procedures.
- No change to your current contract, other than the new legal name.
- The Prestige Health Choice website will change to www.amerihealthcaritasfl.com. Until July, please continue to visit us at www.prestigehealthchoice.com.

For medical and behavioral health providers:

- No change to your Provider ID number.
- No change to the EDI payer ID number.
- No change to Availity access.

www.prestigehealthchoice.com

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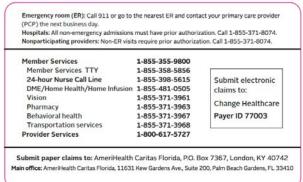
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In June, our members will receive updated member ID cards reflecting the AmeriHealth Caritas Florida name. Following is an excerpt from the ID card carrier and an image of the ID card for your reference:

Enclosed is your new member ID card. This will replace your old ID card. **You should begin using this ID** card on or before July 1, 2021. Please destroy your old ID card.

If you are new to the health plan as of June 1, you will not receive a Prestige branded card. This AmeriHealth Caritas Florida ID card is your only ID card. You may begin using it now.





We value your partnership and thank you for your continued commitment to the care of our members. If you have any questions about this change, please reach out to your current contact.

