

To: AmeriHealth Caritas Florida Providers

Date: 7/16/2021

Subject: Reinstatement of Prior Authorization and Service Limits for Behavioral Health Services (AHCA -Policy Transmittal 2021-20)

Effective July 15, 2021, Medicaid prior authorization requirements will be reinstated for behavioral health services originating on July 15th.

Authorization for outpatient services. For Psychological Testing and Neuropsychological Testing, providers may request prior authorization in two different ways.

1. Submit the prior authorization request in Availity.
2. Complete the [Psychological/Neuropsychological Testing Request form \(PDF\)](#) and then fax the form to **1-855-236-9285**.

For electroconvulsive therapy treatment (ECT), authorization review is done telephonically by calling at **1-855-371-8074**.

Authorization for higher levels of care, including intensive outpatient program (IOP), partial hospitalization program (PHP), inpatient program (IP), detoxification, statewide inpatient psychiatric program (SIPP) and rehabilitation:

1. Complete the [Behavioral Health Fax form \(PDF\)](#) then fax the form to **1-855-236-9293**.
2. Contact Utilization Management (UM) at **1-855-371-8074**. For urgent precertification requests for acute care, UM is available 24/7.

If you have any questions please contact your Account Executive or call Provider Services at 1-800-617-5727.