

To: Our valued AmeriHealth Caritas Providers

Date: 9/1/2021

Subject: Effective 10/1/21, Claims will be denied if Referring, Ordering, Prescribing and Attending Providers (ROPA) are not enrolled.

AHCA Alert- Effective October 1, 2021, any fee-for-service (FFS) claim submitted with a National Provider Identifier (NPI) for a provider not enrolled with Florida Medicaid will be denied, and the provider will not receive reimbursement for services.

This includes claims that list a Referring, Ordering, Prescribing, or Attending (ROPA) provider. ROPA providers must be enrolled with Florida Medicaid in accordance with Title 42, Code of Federal Regulations, Section 455.410(b).

Starting October 1, 2021, claims will not pay for any practitioner, group practice, facility, or pharmacy providing services to Florida Medicaid recipients based on a ROPA provider's referral, order, prescription, or attending services, unless the ROPA provider identified by NPI on the FFS claim is actively enrolled with Florida Medicaid.

Florida Medicaid features a quick and easy, automated ROPA provider enrollment application on the Florida Medicaid Web Portal [Enrollment Application Wizard](#) page. Please visit the [ROPA Provider Enrollment](#) page of the Web Portal for updated information, including the recently created Unenrolled ROPA Provider List, [ROPA Providers Frequently Asked Questions](#) and [Quick Reference Guides](#) on ROPA provider enrollment and claims billing.

Please call the Provider Services Contact Center at **1-800-289-7799**, option **7**, for billing assistance and option **4** for enrollment assistance.

11631 Kew Gardens Avenue, Suite 200, Palm Beach Gardens, FL 33410

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