

**To: AmeriHealth Caritas Florida Providers**

**Date: September 27, 2022**

**Subject: Important Information About Hurricane Ian**

Governor Ron DeSantis issued Executive Order (EO) [22-219 \[flgov.com\]](#) amending EO 22-218 to expand the state of emergency statewide due to the potential impact of Hurricane Ian.

- The Agency will waive all prior authorization requirements for critical Medicaid services beginning September 27, 2022, until further notice.
  - Early prescription refill edits have been lifted for all maintenance medications (this does not apply to controlled substances).
- If a recipient requires critical Medicaid services beyond limits stated in policy in order to maintain safety and health, providers can furnish the service.
- All Preadmission Screening and Resident Review (PASRR) processes are postponed until further notice by the Agency.
  - Retroactively performed screenings or resident reviews must document the reason for delay in the completion of PASRR requirements.
  - The PASRR process is waived for recipients who are evacuated due to an evacuation order or power outage and are admitted and discharged during the storm.

Additional information for providers is located on the Agency website, [http://www.ahca.myflorida.com/ \[ahca.myflorida.com\]](http://www.ahca.myflorida.com/): click the Hurricane banner at the top of the page for more information.

Providers, please notify us of any practice closures or move to telehealth visits due to the impact of the storm by contacting your AmeriHealth Caritas Florida Account Executive or emailing [pnm\\_inquiries@amerihealthcaritasfl.com](mailto:pnm_inquiries@amerihealthcaritasfl.com).

If you need additional assistance, please call AmeriHealth Caritas Florida's Provider Services at **1-800-617-5727**.

11631 Kew Gardens Avenue, Suite 200, Palm Beach Gardens, FL 33410

**Confidentiality Statement:** The documents accompanying this transmission contain confidential health information that is legally protected. This information is intended only for the use of the individuals or entities listed above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this information in error, please notify the sender immediately and arrange for the return or destruction of these documents.