

To: AmeriHealth Caritas Florida Providers

Date: 12/2/2021

Subject: Monthly Jiva Training Sessions Offered at No-cost Via Webinar

AmeriHealth Caritas Florida is offering no-cost, monthly 2-hour webinar training sessions to help familiarize your practice with Jiva. Below please find a list of the webinar offerings to help familiarize your practice with the Jiva.

Sessions are offered in both morning and afternoon formats for your convenience. Sessions are specific to inpatient and outpatient requests; please choose according to the needs of your practice.

Please review the dates and times offered below, and then use the registration link to register for your selection. Please register at least one day prior to the session you wish to attend.

Follow this link to register <https://www.surveymonkey.com/r/PPMONTHLY>.

Remaining 2021 Session

Jiva Monthly Training Sessions		
DATE	OUTPATIENT	INPATIENT
December 13, 2021	9 am to 11 am EST	2 pm to 4 pm EST

11631 Kew Gardens Avenue, Suite 200, Palm Beach Gardens, FL 33410

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Upcoming 2022 dates

DATE	OUTPATIENT	INPATIENT
January 31, 2022	2 pm to 4 pm EST	9 am to 11 am EST
February 28, 2022	9 am to 11 am EST	2 pm to 4 pm EST
March 28, 2022	2 pm to 4 pm EST	9 am to 11 am EST

The meeting details for attending will be provided upon registration. Please copy and save this information to your calendar. Please plan to join us about 10 minutes before the scheduled start time.

Your Account Executive will be able provide your practice with ongoing assistance and a training manual. If you have any questions about this communication, please contact your dedicated Account Executive or Provider Services at **1-800-617-5727**.