

To: AmeriHealth Caritas Florida Providers

Date: December 27, 2021

Subject: Important Reminder: NPI Crosswalk Enhancement AHCA Agency Initiative

Thank you for your continued participation in our network and your commitment to serving our members. AmeriHealth Caritas Florida is dedicated to keeping our providers informed of important news and updates from the plan and from AHCA.

Effective March 1, 2022, AmeriHealth Caritas Florida will require a provider taxonomy code on all claims. Please update your billing systems as soon as possible to prevent claim rejections.

The following content is taken from AHCA's Agency Initiative update posted 08/18/21. The full content can be read on their web portal at this link:

http://portal.flmmis.com/FLPublic/Provider_AgencyInitiatives/Provider_NPICrosswalk/tabId/140/Default.aspx?linkid=Overview

The Agency for Health Care Administration (Agency) and the Agency's fiscal agent, Gainwell Technologies (Gainwell), have enacted the NPI Crosswalk Elimination initiative, to mitigate NPI Crosswalk data issues. Providers will see multiple changes to the Web Portal over the next few months regarding NPI Crosswalk. Changes will impact the process for registering, validating, and correcting new and existing provider information. Throughout this initiative, the Agency and Gainwell will keep the provider and health plan communities apprised of changes as they occur via Agency e-Alert notifications.

Please frequently visit

http://portal.flmmis.com/FLPublic/Provider_AgencyInitiatives/Provider_NPICrosswalk/tabId/140/Default.aspx?linkid=Overview for updates.

Information will be posted to this web page as it becomes available.

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NPI Usage for Claims Processing

- Claims with a Date of Service on or after 3/1/2022 will no longer utilize the NPI Crosswalk for claims processing.
- Adjustments to claims with a Date of Service prior to 3/1/2022 will continue to utilize the NPI Crosswalk for claims processing.
- 5010 X12 837 transactions will be required to include a taxonomy that is appropriate for the provider's Specialty Type and services billed.

To align with the above initiative, effective March 1, 2022, AmeriHealth Caritas Florida will begin rejecting claims that are billed without a provider taxonomy code. Please update your billing systems as soon as possible to prevent claim rejections.

If you have any questions about this notification, please contact your Provider Network Account Executive or call Provider Services at **1-800-617-5727**.