

Keeping you informed of the most important information, news, and updates, vital to your practice.

We appreciate your partnership in AmeriHealth Caritas Florida's provider network.

QUALITY CORNER

Prenatal and Postpartum Care (PPC)

The most important factor in preventing complications both during pregnancy and after a child is born is ensuring members receive quality prenatal and postnatal care.

- ✓ Accurately document care provided with the 2024 HEDIS coding guidelines tool, in our provider portal, NaviNet.
- ✓ Educate internal staff to schedule patients visits within the guideline timeframes.
- ✓ Help members to understand the importance of prenatal care for healthy development.
- ✓ Provide education and guidance about what to expect at every visit.
- ✓ Encourage a postpartum visit between 7 and 84 days after delivery.
- ✓ A telehealth, telephone, e-visit or virtual check-in appointment with a postpartum visit or cervical cytology code within 7 to 84 days from delivery meets compliance for this measure.

★ **See details below about our Pregnancy Notification Incentive.**

Please notify AmeriHealth Caritas Florida of a member's new pregnancy. Our Keys to Your Care® is a member outreach program, designed to help improve health outcomes for both mother and child. The program tracks and records prenatal and postnatal office visits and motivates our pregnant members to receive their routine pregnancy care. After delivery, the member will continue to receive text messages and/or phone calls about her health and about the need for regular preventive care visits for her newborn through the 15-month well visit.

AmeriHealth Caritas Florida will pay a one-time

★ **incentive of \$50.00 per member**, to the first provider that notifies the Plan through submission of a completed pregnancy notification form. Incentive periods are measured quarterly, and payments will occur two (2) months after each quarter.

<https://amerihealthcaritasfl.com/pdf/provider/forms/prenatal-notification-form.pdf>

ENROLL NOW in AmeriHealth Caritas NEXT

As of January 1, 2023, AmeriHealth Caritas Next, our individual and family health plans both on and off the Exchange, is available for Florida residents in Broward, Miami-Dade, and Palm Beach counties. Participating on the Exchange aligns with our vision to empower those in need across their full life journey by providing a health insurance option for those who otherwise would have no access to health insurance coverage through their employer, Medicaid, or Medicare. We aim to continue to be there for your patients and our members as they transition out of Medicaid and can gain coverage through the Health Insurance Marketplace.

How to Join:

- **For providers currently participating with our Medicaid plan:**
To participate with AmeriHealth Caritas Next under your existing contract, please complete a Provider Contract Inquiry Form
<https://www.amerhealthcaritasnext.com/assets/pdf/fl/provider/credentialing/provider-contract-inquiry-form.pdf> and email to ProviderRecruitmentNext@amerihealthcaritas.com
**Participating providers do not need to complete data intake or credentialing forms.*
- **New providers who would like to participate:**
To request a Provider Agreement, please complete a Provider Contract Inquiry Form
<https://www.amerhealthcaritasnext.com/assets/pdf/fl/provider/credentialing/provider-contract-inquiry-form.pdf> and email to- ProviderRecruitmentNext@amerihealthcaritas.com

Prior Authorization Lookup Tool

Please visit our Prior Authorization Lookup Tool page on our website at: www.amerhealthcaritasfl.com/provider/resources/prior-authorization-lookup.aspx

This tool provides the most current information available for outpatient services performed by an AmeriHealth Caritas Florida participating provider. If an authorization is required, you can access NaviNet and submit electronically.

