

**To: AmeriHealth Caritas Florida Providers**

**Date: April 19, 2023**

**Subject: Medicaid Redetermination**

**Thank you for partnering with us to help ensure that patients that are still eligible for Medicaid do not lose their health insurance coverage.**

Late last year, President Biden signed the Consolidated Appropriations Act of 2023. This legislation ended the continuous coverage provision of Medicaid for the COVID-19 public health emergency on March 31, 2023. Under continuous coverage, Florida residents were able to stay enrolled in Medicaid and the Children's Health Insurance Program (CHIP) for the duration of the COVID-19 emergency.

As a result of the new measure, the Florida Department of Children and Families (DCF) will disenroll Medicaid recipients who are no longer eligible due to income changes that occurred between 2020 and 2023. **Disenrollment began on April 1, 2023**, and is expected to be the single largest health coverage transition event since the Affordable Care Act began in 2010. As a result, an estimated 1.75 million Florida residents could lose their Medicaid coverage.

Some health policy experts have expressed concerns that there may be large groups of Medicaid-eligible people who are unable to re-enroll and will lose their coverage. Others may not have received or understood communication sent to them and have not responded to requests for updated information.

**During this redetermination event, it is vital for all providers to inform their patients about this redetermination process and the potential changes to their Medicaid coverage.**

- **Beginning April 1, 2023**, Medicaid members may have to send documents to the Department of Children and Families (DCF) **to keep their Medicaid eligibility**. This process is called redetermination.

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- Medicaid members should **be on the lookout for a redetermination letter in the mail over the next twelve months from Florida’s DCF**. The redetermination letter will be delivered in a yellow striped envelope.
- To help ensure that members receive this important letter in the mail, they should **validate that their address, email, and phone number are up to date** in their MyACCESS account with DCF by visiting [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida). DCF has set up a multilingual customer call center for residents to use at **1-850-300-4323**. They can also dial **711** for Florida Relay or **TTY 1-800-955-8771**.

If you have any questions about this communication, please contact your Account Executive, or call Provider Services at **1-800-617-5727**.

<sup>1</sup> Erica Monet Li, “End of Continuous Coverage and What That Means for Medicaid in Florida,” Florida Policy Institute, February 16, 2023, <https://www.floridapolicy.org/posts/end-of-continuous-coverage-and-what-that-means-for-medicaid-in-florida>.

<sup>2</sup> Stephanie Columbini, “State projects 1.75 million Floridians could lose Medicaid coverage as pandemic-era law expires,” *Health News Florida*, January 23, 2023, <https://health.wusf.usf.edu/health-news-florida/2023-01-23/state-projects-1-75-million-floridians-could-lose-medicaid-coverage-as-pandemic-era-law-expires>