



HEALTH CHOICE®

Leading the Way to Quality Care

February 19, 2019

To: Participating Prestige Health Choice Providers

Subject: REMINDER: Prestige Health Choice Requires the Referring Ordering, Prescribing, or Attending (ROPA) Practitioner's Name and NPI on Claims for Specific Services

Summary: Prestige Health Choice requires the billing provider to include the referring, ordering, prescribing, or attending (ROPA) practitioner's name and individual National Provider Identifier (NPI) on all claims submitted for specific services provided pursuant to an order, referral, or prescription. Prestige Health Choice has begun rejecting claims that do not meet this requirement.

Background:

Federal regulations prohibit Prestige Health Choice from reimbursing providers for any services ordered, referred, prescribed, or rendered by a provider who is currently terminated or excluded from Federal health care programs (42 CFR § 1001.1902(b)). Prestige Health Choice implemented this change as part of our commitment to compliance and to the prevention and detection of fraud, waste, and abuse.

Change:

To comply with Federal and state requirements prohibiting payment to excluded or sanctioned providers, Prestige Health Choice:

- Collects the referring, ordering, prescribing, or attending practitioner's name and individual NPI; and,
- Uses the collected names and NPIs to determine whether the referring, ordering, prescribing, or attending practitioner is excluded from participation in the Florida Medicaid program, using the Provider Master List (PML) maintained by the Agency of Health Care Administration.

Affected Claims:

This change affects claims for specific services when the services are provided pursuant to a referral, order, or prescription. The most common types of services affected by this requirement include, but are not limited to, therapy, home health, durable medical equipment, free standing radiology, and labs. For a complete list of provider types that require submission of a ROPA provider, please refer to the quick reference guides in the Resources section below.

Although rejections will only apply to claims for specific services, providers are encouraged to submit the NPI of the referring, ordering, prescribing, or attending physician whenever applicable.

Action Required:

Billing providers must include the referring, ordering, prescribing, or attending practitioner's name and individual NPI, as well as the referring, ordering, prescribing, or attending practitioners, NPI taxonomy or Florida Medicaid ID, in the appropriate claim field(s) as described below:

Paper Claims

- Professional/CMS-1500: Use fields **17, 17a and 17b**.
- Institutional/UB-04: Use fields **76 (Attending) or 79 (Referring)**.

Electronic Claims (EDI)

- Professional: Use loop **2420**.
- Institutional: Use loop **2300**.

The submitted NPI must belong to the individual physician or non-physician practitioner (NPP) who is ordering, referring, prescribing or attending. Organizational or group NPIs are not acceptable. Additionally, the ordering, referring, prescribing, or attending practitioner must be eligible to order, refer, or prescribe in accordance with the law and any applicable health care practitioner's practice act.

Questions:

If you have questions about this communication, please contact your Provider Account Executive or Provider Services at 1-800-617-5727.

Resources:

Additional information regarding the ROPA requirements can be found on the Agency for Health Care Administration's website under Quick Reference Guides.

ROPA Provider Enrollment Quick Reference Guide:

http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/PUBLIC%20MISC%20FILES/ROPA%20Enrollment%20Overview_QRG.pdf

Professional Claims Quick Reference Guide:

http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/PUBLIC%20MISC%20FILES/Professional%20Claims%20ROPA_QRG.pdf

Institutional Claims Quick Reference Guide:

http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/PUBLIC%20MISC%20FILES/Institutional%20Claims%20ROPA_QRG.pdf

Providers can also review the Provider Alert that was issued by the Agency for Health Care Administration on 5/31/2018.
