



## AmeriHealth Caritas Florida Covered Services: Expanded Benefits

The following details all expanded benefits available to AmeriHealth Caritas Florida Medicaid members. For more information, please contact AmeriHealth Caritas Florida at 1-855-464-8812 or visit [www.amerhealthcaritasfl.com](http://www.amerhealthcaritasfl.com)

**AmeriHealth Caritas Florida provides services in the following Regions: 9 and 11**

### **MMA Expanded Benefits**

For more information on these benefits, contact AmeriHealth Caritas Florida Member Services at 855-355-9800

Service	Description (including limits)	Prior Authorization Required	Phone Number
General Expanded Benefits			
Cellular Services (minutes and/or data)	One smartphone; monthly call minutes and data; unlimited text messages; unlimited calls to AmeriHealth Caritas Florida Member Services	No. Must meet eligibility guidelines per federal government program.	Member Services 855-355-9800
Circumcision (newborns only)	One (1) per lifetime for infants up to ninety (90) days old.	Yes	Utilization Management 855-371-8074
Doula Services	Unlimited visits for pregnant members; requires referral from AmeriHealth Caritas	No	Bright Start 855-371-8076





	Florida 's Bright Start maternity program.		
Home Delivered Meals	Up to two (2) meals per day for thirty (30) days, limited to high risk pregnant members who meet Plan guidelines for medical necessity; up to two (2) meals per day for up to seven (7) days for enrollees that have been recently discharged from the hospital with specific medical conditions, extension of services may be granted with Medical Director approval.	Yes	Bright Start 855-371-8076
Housing Assistance (rent, utilities, and/or grocery assistance)	Provides assistance with locating community resources that support housing options and alternatives for all members; provide up to \$500 per lifetime max for transitional housing alternatives; Financial assistance is limited to high risk pregnant members who are homeless.	Yes	Bright Start 855-371-8076





	Requires case management referral.		
Meal Stipend (available for long distance medical appointment day-trips)	Limited to \$50 per day with annual maximum of \$250.	Yes	MTM 855-371-3968
Over-the-Counter Benefit	\$25 per month per household to spend on an approved list of products.	No	PerformRx 855-371-3963
Swimming Lessons (children only)	Each April, there will be an open enrollment for up to one thousand (1,000) children. Open enrollment period will be documented in member handbook, plan web-site and promotional mailing. Up to \$200 per child will be paid at a plan approved agency and/or certified instructor.	Yes	Member Services 855-355-9800





**Adult Expanded Benefits**

Acupuncture Services	Maximum of twelve (12) visits per calendar year for members with acute and chronic pain; must be provided by a participating provider.	No	Member Services 855-355-9800
Art Therapy	Up to seven (7) sessions per year on outpatient basis.	Yes	Member Services 855-355-9800
Behavioral Health Assessment/Evaluation Services	Unlimited in-depth assessment, substance abuse; unlimited psychological testing.	No, with the exception of psychological testing.	Behavioral Health Services 855-371-3967
Behavioral Health Day Services/Day Treatment	Unlimited behavioral health day treatment, must be in active case management; unlimited adult day care services, per diem.	No	Behavioral Health Services 855-371-3967
Behavioral Health Intensive Outpatient Treatment	Unlimited	Yes	Behavioral Health Services 855-371-3967
Behavioral Health Medical Services (e.g. medication management, drug screening, etc.)	Unlimited verbal interaction, medication management, and drug screening.	No	Behavioral Health Services 855-371-3967





Behavioral Health Screening Services	Unlimited	No	Behavioral Health Services 855-371-3967
Chiropractic Services	24 additional visits for a total for 48 visits per calendar year.	No	Member Services 855-355-9800
Computerized Cognitive Behavioral Therapy	Unlimited visits for health and behavior assessment and re-assessment; individual, group, and family (with or without the patient present) health and behavior intervention.	No	Behavioral Health Services 855-371-3967
Durable Medical Equipment/Supplies	Unlimited for various medical supplies.	Yes	Coastal Care Services 855-481-0505
Equine Therapy	Three (3) sessions, member must be in care management with diagnosis of Substance Use Disorder or chronic condition; Provided in outpatient setting.	Yes	Member Services 855-355-9800
Group Therapy (Behavioral Health)	Unlimited group therapy; unlimited brief group medical therapy.	No	Behavioral Health Services 855-371-3967
Hearing Services	The following services are provided 1 per	Yes	HearUSA





	every 2 years: assessment for hearing aids, hearing aid fitting/checking, hearing aid monaural in ear, behind ear hearing aid, hearing aid dispensing fee, in ear binaural hearing aid, behind ear binaural hearing aid, dispensing fee, behind ear cros hearing aid, cros hearing aid dispensing fee, behind ear bicros hearing aid, dispensing fee bicros, and hearing evaluation.		800-731-3277
Home Health Nursing/Aide Services	Up to an additional 48 visits per pregnancy for home health aide; limited to high-risk pregnant members who meet Plan guidelines for medical necessity, requires a physician order.	Yes	Bright Start 855-371-8076
Homemaker Services (e.g. hypoallergenic carpet cleanings)	1 carpet cleaning per calendar year for adults with asthma; annual dollar max of \$100 per year; must be from approved vendor list.	Yes. Requires referral from care manager.	Rapid Response Outreach Team 855-371-8072





Home Visit by a Social Worker	Limited to 24 visits per year for high risk pregnant members; requires physician order.	Yes	Bright Start 855-371-8076
Individual/Family Therapy	Unlimited brief individual psychotherapy; unlimited training and educational services related to the care and treatment of a patient's disabling mental health problems per session (45 minutes or more).	No	Behavioral Health Services 855-371-3967
Massage Therapy	Maximum of 12 visits per calendar year for medical massage provided by a participating physical therapy or chiropractic provider.	Yes	Utilization Management 855-371-8074
Medication Assisted Treatment Services	Unlimited	No	Behavioral Health Services 855-371-3967
Mental Health Targeted Case Management	Unlimited	No	Behavioral Health Services 855-371-3967
Nutritional Counseling	Unlimited nutrition class, initial and subsequent	No	Member Services





	individual medical nutrition, group medical nutrition, and individual and group medical nutrition therapy after a change in diagnosis, medical condition, or treatment regimen.		855-355-9800
Occupational Therapy	One evaluation and one re-evaluation per year, and up to 7 therapy treatment units per week.	Yes	Utilization Management 855-371-8074
Outpatient Hospital Services	Unlimited, as medically necessary. All outpatient hospital services are excluded from the \$1500 outpatient maximum reimbursement cap, including all medical and surgical procedures, dialysis services and chemotherapy services. All services billed by a hospital with a Medicaid-Covered Outpatient Revenue Center Code will be exempt from the \$1500 hospital outpatient service limitation. This	Yes	Utilization Management 855-371-8074





	exemption from the outpatient hospital max will be for all members, including the age 21 and older members.		
Pet Therapy	Three (3) sessions per year; limited to rehabilitative purposes, rendered by a certified pet handler or licensed by the Art Therapies Credentials board required.	Yes. Requires referral from care manager.	Rapid Response & Outreach Team 855-371-8072
Physical Therapy	One evaluation and one re-evaluation per year, and up to 7 therapy treatment units per week.	Yes	Utilization Management 855-371-8074
Prenatal Services	Rental of a hospital grade breast pump, one per year with prior authorization; rental of a breast pump, one per two years; unlimited antepartum visits; Four (4) postpartum visits within 90 days following delivery.	Yes	Bright Start 855-371-8076
Primary Care Services	Unlimited outpatient visits.	No	Member Services 855-355-9800





Respiratory Therapy	One initial evaluation and one re-evaluation per year; one respiratory therapy visit per day.	No	Utilization Management 855-371-8074
Speech Therapy	One evaluation and re-evaluation per year; one evaluation of oral an pharyngeal swallowing function per year; up to 7 therapy treatment units per week; one AAC initial evaluation and one AAC re-evaluation per year; up to four 30-minute AAC fitting, adjustment, and training sessions per year.	Yes	Utilization Management 855-371-8074
Therapeutic Behavioral On-Site Services	Unlimited	No	Behavioral Health Services 855-371-3967
Vaccine – Influenza	One (1) vaccine per calendar year, per enrollee.	No	Member Services 855-355-9800
Vaccine – Pneumonia	Two (2) vaccines for all adults aged 65 and older and enrollees ages 21 - 64 with specific medical conditions in accordance with	No	Member Services 855-355-9800





	current CDC Immunization Schedule; vaccines must be given at least one (1) year apart.		
Vaccine – Shingles	Adult enrollees who have had chickenpox and as medically advised.	No	Member Services 855-355-9800
Vaccine – Tdap	One (1) vaccine per pregnancy.	No	Member Services 855-355-9800
Vision Services	One eye exam per year; six-month supply of contact lenses with prescription; one set of eyeglasses per year	Yes	Premier Eye Care 855-371-3961
Waived Copayments	All services that have a copayment requirement in accordance with Rule 59G-1.056, FAC.	No	Member Services 855-355-9800





### Covered Health Management Programs

AmeriHealth Caritas Florida offers programs to help members access care and learn how to manage health conditions, including case management. The following are health management programs available to members. For more information please contact AmeriHealth Caritas Florida at 1-855-464-8812 or visit [www.amerihealthcaritasfl.com](http://www.amerihealthcaritasfl.com)

Program Name	Description	Contact Information
Diabetes Self-Management Education	Diabetes Self-Management Program available to members with Type 1 diabetes	Rapid Response & Outreach Team 855-371-8072
Asthma Program	Asthma Management Program for Adults	Rapid Response & Outreach Team 855-371-8072
Bright Start	Maternity Program for pregnant members	Bright Start 855-371-8076
Chronic Obstructive Pulmonary Disease (COPD)	COPD Management Program for Adults	Rapid Response & Outreach Team 855-371-8072
Cardiovascular Disease (CVD)	CVD/High Blood Pressure Program for Adults	Rapid Response & Outreach Team 855-371-8072
Cancer	Cancer Self-Management Program for Adults	Rapid Response & Outreach Team 855-371-8072





Chronic Pain Management	Chronic Pain Management Program for Adults	Rapid Response & Outreach Team 855-371-8072
Catastrophic Case Management	Catastrophic Case Management Program for high-risk members	Rapid Response & Outreach Team 855-371-8072

