

To: Our Valued Providers

Date: March 31, 2023

Subject: June 1, 2023 - Change in Process to Request Prior Authorization

AmeriHealth Caritas Florida is pleased to announce our collaboration with eviCore Healthcare to provide benefit management services for members enrolled in AmeriHealth Caritas Florida.

Effective June 1, 2023, AmeriHealth Caritas Florida will require prior authorization from eviCore Healthcare for the covered health care services listed below. Services performed in conjunction with an inpatient stay, 23-hour observation, or emergency room visit are not subject to prior authorization requirements:

**Medical Oncology
Diagnostic Sleep Testing
Joint & Spine Surgery**

**Radiation Oncology
Pain Management
Physical Therapy**

**Molecular Genetic Testing
Occupational Therapy**

Services performed without following prior authorization requirements may not be reimbursed, and you may not seek reimbursement from our members.

TRAINING DATES WILL BE ANNOUNCED IN A FOLLOW-UP NOTIFICATION. Trainings will be available in May and registration will be open in Mid-April.

If you have questions about this notification, please call AmeriHealth Caritas Florida Provider Services at **1-800-617-5727**.

11631 Kew Gardens Avenue, Suite 200, Palm Beach Gardens, FL 33410

Confidentiality Statement: The documents accompanying this transmission contain confidential health information that is legally protected. This information is intended only for the use of the individuals or entities listed above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this information in error, please notify the sender immediately and arrange for the return or destruction of these documents.